



PATENT

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: James J. Crow; Dennis L. Parker
Assignee: Motive, Inc.
Title: Self-Managing Software Agents With Introspection
Serial No.: 09/542,274 Filed: April 4, 2000
Examiner: Hoang Vu A. Nguyen Group Art Unit: 2122
Docket No.: MTV0015US

Austin, Texas
April 5, 2004

COMMISSIONER FOR PATENTS
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RESPONSE TO NON-FINAL OFFICE ACTION

Dear Sir:

This paper is responsive to the Office Action dated December 3, 2003, having a shortened statutory period expiring on March 3, 2004. Accompanying this response is a petition under 37 C.F.R. § 1.136 for a one-month extension of time, setting a new time for response to April 5, 2004 (April 3, 2004 being a Saturday). Further examination and reconsideration are respectfully requested in view of the amendments and remarks set forth below.

No Amendments to the Specification are presented in this paper.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

No Amendments to the Drawings are presented in this paper.

Remarks begin on page 6 of this paper.